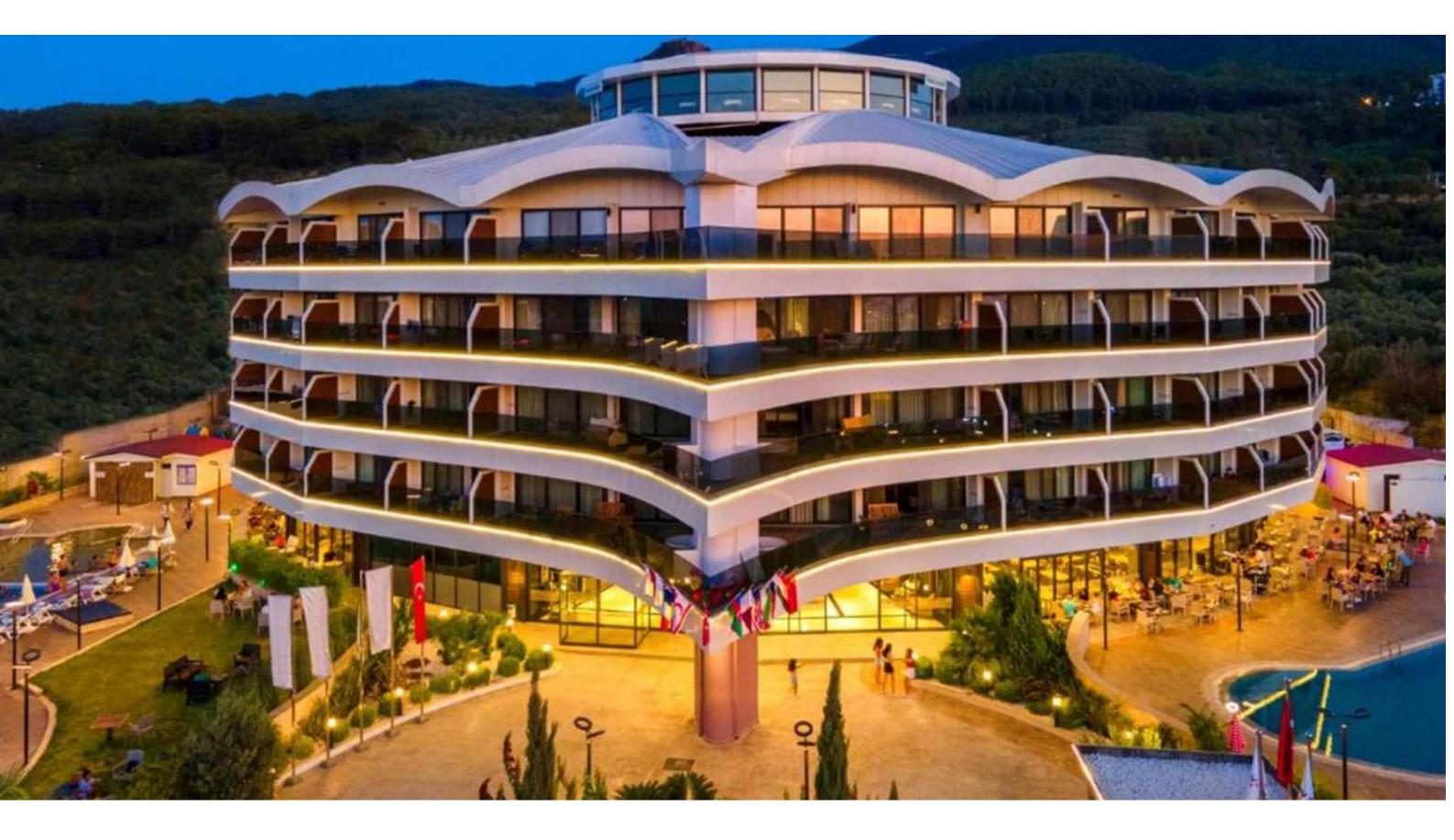
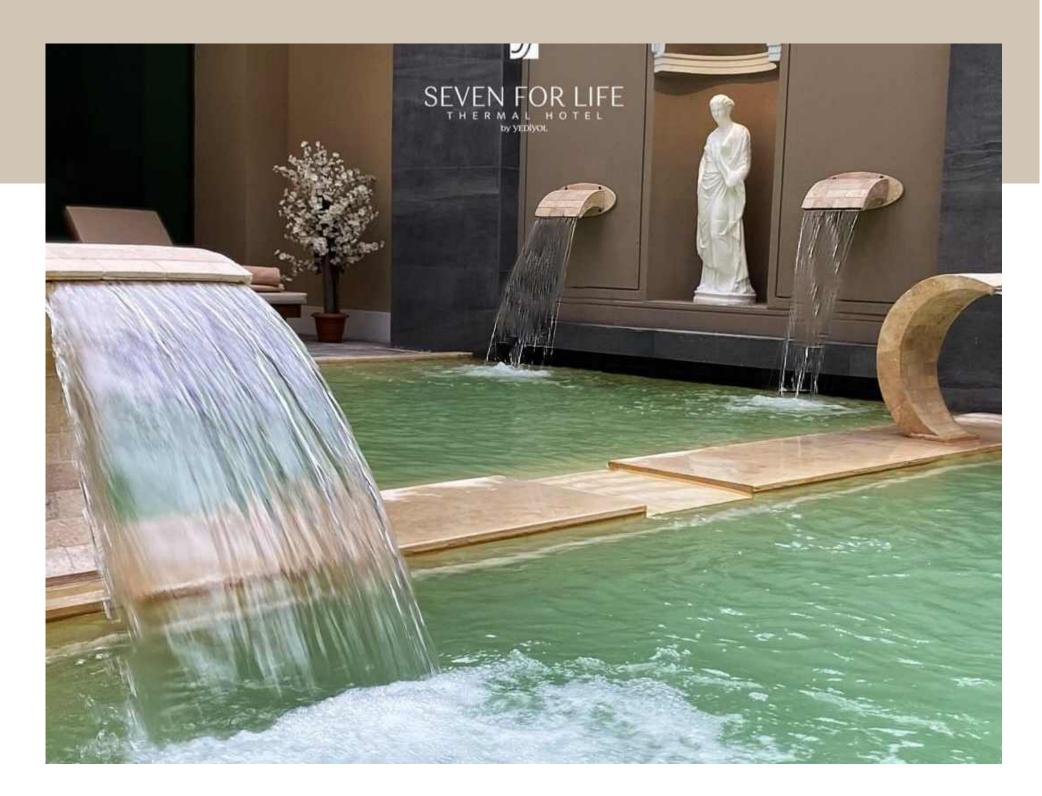


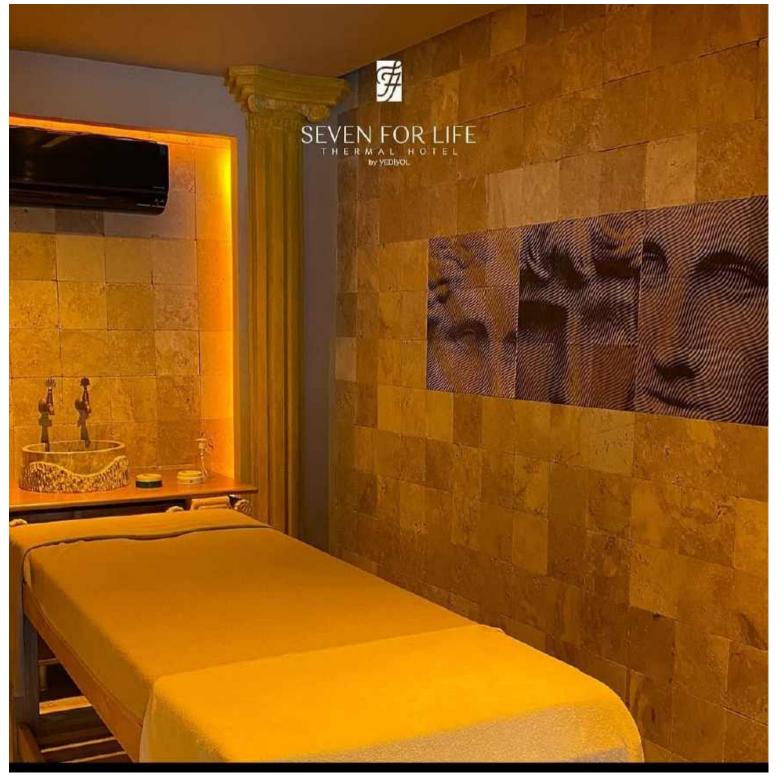
# SUSTAINABILITY REPORT



# 2023

#### **HISTORY OF SEVEN FOR LIFE**





Seven For Life Thermal Hotel has been serving under the roof of Yediyol Holding since October 2022.

**OUR GEOTHERMAL DRILLING HAS STARTED IN KONYA TUZLUKCU!** 

**KONYA TUZLUKÇU JEOTERMAL SONDAJIMIZ BAŞLADI!** 



a a a wind

Breathable, environmentally friendly and clean energy;

ediyol Holding, which was established in 1998 to operate in different areas of the sector, is a Geothermal Energy company that provides services sensitive to society and the environment.

While working for the sustainable future of our country, as Yediyol Holding, we continue our activities by using the energy obtained from renewable energy and geothermal resources in the fields of Energy, Tourism, Agriculture and Urban Transformation.

ediyol Holding is among the leading companies in Turkey with its projects in the field of renewable Geothermal Energy.

> INNOVATIVE FOR FUTURE GENERATIONS, NOT DEPENDENT ON FOREIGN ENERGY, TO LEAVE A STRONG TURKEY HAS ADOPTED ITS OWN VISION.



### Seven For Life Thermal Hotel is located among the nature in Kusadasi, the most beautiful place of the Aegean.



#### Seven For Life Thermal Hotel is located among the nature in Kusadasi, the most beautiful place of the Aegean. With its unique beaches and magnificent views, Seven For Life Thermal Hotel is located in the centre of cultural and natural beauties.

Göz alıcı mavi denizi, sıcacık şifalı termal suları, büyüleyici doğası, plajı, bir gastronomi kültürü yaratan şefleri ve lezzetleri, ışıltılı eğlenceleri, öğrenmeyi keşfe dönüştüren oyun kültürü, hareketi motivasyona dönüştüren spor kültürü ile Seven For Life Thermal Hotel size ve sevdiklerinize sadece lüks bir tatil değil benzersiz bir tatil kültürü ve sıra dışı ritüeller sunar.







## OUR VISION

OUR VISION IS TO BE THE FIRST BRAND THAT COMES TO MIND WHEN IT COMES TO HEALING THERMAL WATER IN ALL THE GEOGRAPHIES WE SERVE.

## OUR MISSION

OUR MISSION IS TO PROVIDE SERVICES THAT MEE THE WISHES AND EXPECTATIONS OF OUR GUESTS AND ADD VALUE TO THEIR LIVES.



#### MESSAGE FROM THE GENERAL MANAGER

Dear Stakeholders

As Seven For Life Thermal Hotel, we have accelerated our work for the global climate movement; we have established a Sustainability Committee in order to reduce the effects of climate change, which is one of the most important elements of sustainability. The Committee, which includes representatives from each department, will carry out its work based on a sustainable business model.

Our sustainable business model, which has science-based targets, will not be limited to the road maps planned for climate change. Accordingly, at the centre of our sustainability strategy are the United Nations Sustainable Development Goals in environmental, social and governance aspects. With this approach, our prioritised sustainable development goals that we have adopted for our existing and new investments are

To ensure stable, inclusive and sustainable economic growth, full and productive

employment and decent work opportunities for all,

Building sound infrastructure, promoting inclusive and sustainable tourism and innovation,

To design consumption and production models with sustainable circular economy content,

Taking action to minimise climate change and its impacts.

Our biggest motivation in our sustainability journey will be to create collective awareness with our stakeholders by including our guests, suppliers, employees and all our business partners in the process of developing our sustainable development policies and to develop national and international collaborations in this direction.

As Seven For Life Thermal Hotel, we will continue to work with great determination together with all our stakeholders in the transformation journey we have started for a more sustainable future.

General Manager



## **ABOUT THE REPORT**

Seven For Life Thermal Hotel provides environmental and social services that are important for our services.

our Environmental, Social and Governance performance and management by focusing on

We are committed to publishing meaningful and timely information about our approaches every year.

By preparing this Sustainability Report in digital format, we aim to increasingly utilise technology to better communicate with our stakeholders and help reduce our carbon footprint.

Scope of the Sustainability Report

The scope of the key performance data in this report includes data for the Seven For Life Thermal Hotel 2023, which has not yet completed a full year.

For questions about the report and its content;

quality@sevenforlife.com
444 0 773



#### **Our Priority Issues**

#### **Our Guests**

Guest experience Health, safety and security Food Safety Building and fire safety

#### **Our Environment**

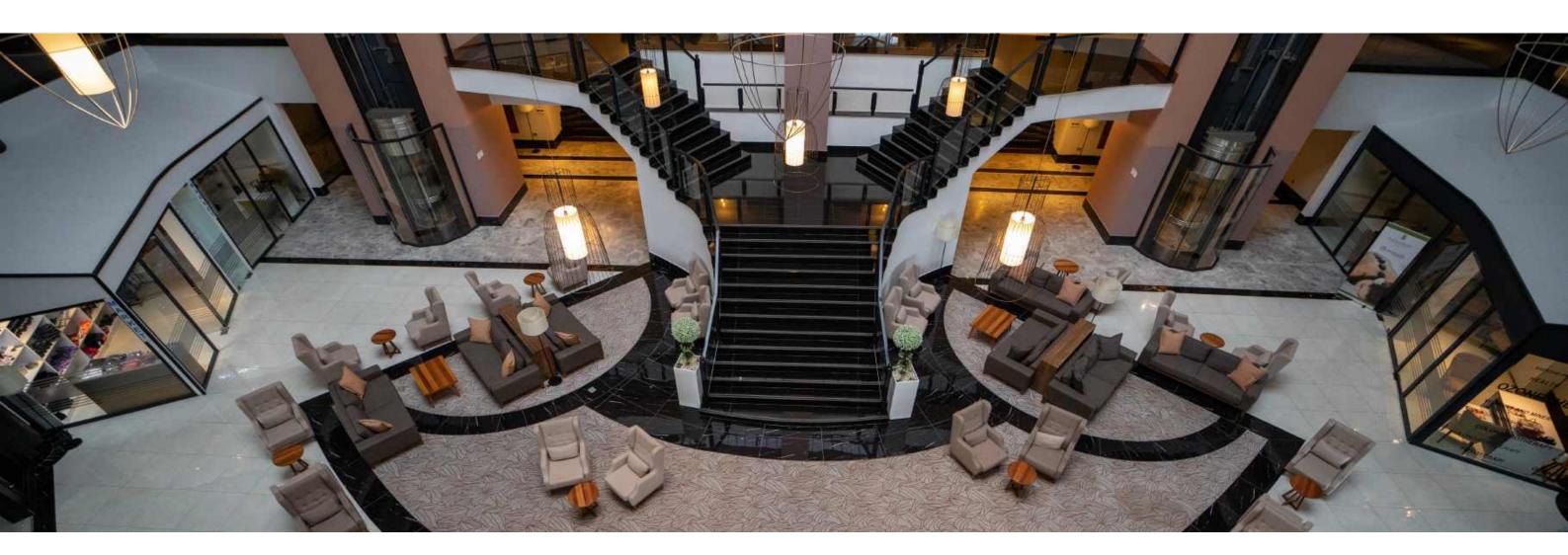
Climate impacts Water Biodiversity conservation

#### **Our Employees**

Human resources Learning & Development Employee experience Occupational safety and health

#### **Our Community**

Natural resource consumption Waste Volunteering





#### SÜRDÜRÜLEBİLİRLİK POLİTİKAMIZ

As Seven For Life Thermal Hotel, which is involved in accommodation activities in world and Turkish tourism, we aim to integrate the concept of sustainability into our current activities, future investments and value chain by evaluating environmental, social and corporate governance practices.

In line with the increasing world population and demands, we adopt a sustainable development approach that does not neglect future generations and meets today's needs, and explores conscious consumption methods and alternative resources in order to maintain the existence of natural resources.

Our sustainability policy forms the basis of Seven For Life Thermal Hotel activities and is included in our business model to be applied to all departments starting from our board of directors.

We recognise our responsibility towards the UN Sustainable Development Goals to tackle global challenges such as climate change, poverty, hunger, inequalities, water scarcity and loss of biodiversity.

We aim to increase living standards and welfare by expanding our investments, and we prioritise promoting sustainable development in our operations and decision-making processes.

Aware of our impact on ecological, economic and social dimensions, we are committed to developing the following SDGs as our primary focus and shaping our activities accordingly until 2030..

With the awareness of the need for less energy-consuming technologies, we carry out production and services that respect human health, biodiversity and environmental resources, and we continue to research and integrate innovative best available technologies that offer ways to transition to a low carbon economy by reducing greenhouse gas emissions and carbon footprint according to the science-based targets initiative. In this direction, within the scope of the European Green Deal, efforts to reduce waste, use resources efficiently, and recover chemicals and energy are carried out in our investments.



Our Sustainability Committee, with the active participation of our Board of Directors, raises awareness on sustainable practices, analyses and reports issues that conflict with our sustainability policies, and determines and improves short, medium and long term sustainability targets.

In our reports, we evaluate the positive and negative trends of the results created by the activities we are responsible for in our sphere of influence through internal and external audits and take remedial actions; we develop studies to improve social, environmental and economic improvements and we apply national and international standards to offer the best quality in line with the needs of our stakeholders.

To carry out business activities efficiently in terms of environmental, social and managerial aspects:

To take into account human and labour rights, social justice, business ethics, workforce diversity, gender and equal opportunities, risk management, commitment and cooperation with stakeholders, legal compliance, preventive measures against corruption, bribery, mobbing, discrimination and child labour;

To create the necessary resources to integrate sustainability values that have a low ecological footprint for the planet, combat climate change, use resources efficiently, save water, prioritise efficient and reliable energy technologies, and support the circular economy into both our own work and our suppliers in our value chain;

In this direction, we are committed to reviewing our sustainability policy at regular intervals and keeping it up-to-date in consultation with the relevant departments. All our employees are obliged to implement and adopt our sustainability commitments in co-operation.

During the implementation of our activities, actions are taken in line with our Biodiversity Management Plan, Waste and Wastewater, Air Quality, Community Health and Safety, Cultural Heritage, Environmental and Social, Environmental Emergency, Internal and External Complaints, Health and Safety, Human Resources, Stakeholder Engagement, Training and Water Resources Management Plans in accordance with international and local legislation.



Within the scope of environmental management systems, our principle is to evaluate direct and indirect carbon emissions, energy and water consumption and to set new targets for continuous improvement through our EIA is not required letter and third party independent environmental audits and drills.

In accordance with the waste management hierarchy and the Zero Waste Project, our primary goal is to reduce the amount of waste at the source, and all wastes are separated according to their types in conditions where it is not possible to reduce the amount of waste generated to zero.

Our stakeholders include local authorities, ministries, NGOs, media, local community, universities, suppliers, consumers and our employees. We emphasise the importance of conducting interviews (surveys, etc.) among our stakeholders to ensure formal communication channels using transparent, sincere and open language. Consumer satisfaction and loyalty are monitored to improve our competence.

Based on zero accidents and zero occupational diseases in the facility as a target, OHS performance is monitored and the root cause of incidents that threaten the health and safety of those in the workplace is addressed, and proactive, corrective and preventive actions (COPA) are adopted as a principle for a sustainable working environment. The training and development of our employees is a critical point for us, in this direction, we encourage our employees to realise their competence and their own potential by investing in trainings on sustainability.

We conduct fair, equal opportunity, non-discriminatory, responsible and humanitarian relations and take care to ensure contact with local communities in the impact area of our facility. Our employees and local communities actively report to us through complaint and suggestion mechanisms, so that potential risky situations and requests (training, employment, food supply, etc.) are evaluated and action is taken before they become critical.

Our Sustainability Policy is integrated with other environmental, social and corporate policies of our company.

The Board of Directors is committed to fulfil the requirements set out in this policy and Seven For Life Thermal Hotel expects its employees to fulfil the same commitments.



### İŞ ETİĞİ POLİTİKAMIZ

#### Integrity

Integrity and honesty are our priority values in all our business processes and relationships. We act with integrity and honesty in our relations with our employees and all our stakeholders.

#### Confidentiality

Confidential and private information includes information that may create competitive disadvantages for Seven For Life Thermal Hotel, trade secrets, financial and other information that has not yet been disclosed to the public, information on personnel rights and information within the framework of 'confidentiality agreements' concluded with third parties. As an employee of Seven For Life Thermal Hotel; we pay attention to the confidentiality and protection of private information of our guests, employees and other relevant persons and organisations we work with. We protect confidential information regarding our activities, use this information only for company purposes, and share this information with the relevant persons only within the specified authorisations. For us, it is absolutely unacceptable to obtain any benefit by leaking any confidential information belonging to our company. When leaving our company, we do not take out confidential information and documents and projects, regulations, etc. that we have due to our duties.





#### **Interest Conflict**

As Seven For Life Thermal Hotel employees, we aim to avoid conflicts of interest. By taking advantage of our current position; We do not gain personal benefit from persons and organisations with whom we have business relations personally, through our family or relatives. We do not engage in business activities based on an additional financial interest outside Seven For Life Thermal Hotel. We refrain from using the name and power of Seven For Life Thermal Hotel and our Seven For Life Thermal Hotel identity for personal benefit. In the event of a potential conflict of interest, when we believe that the interests of interested parties can be safely protected through legal and ethical methods, we apply these methods. When in doubt, we consult our manager, Human Resources Department or management.

#### **Our Responsibilities**

In addition to our legal responsibilities; we take care to fulfil our responsibilities towards our customers, employees, suppliers and business partners, competitors,

society, humanity and Seven For Life Thermal Hotel within the framework of Seven For Life Thermal Hotel Code of Business Ethics.

It is the responsibility of all Seven For Life Thermal Hotel employees to know, understand, internalise and act in accordance with the principles contained in the Seven For Life Thermal Hotel Code of Ethics and the values on which these principles are based.





We're erasing our carbon footprint...

## ENVIRONMENTALLY FRIENDLY INFRASTRUCTURE

• In our facility, the electrical system in our rooms is controlled by card.



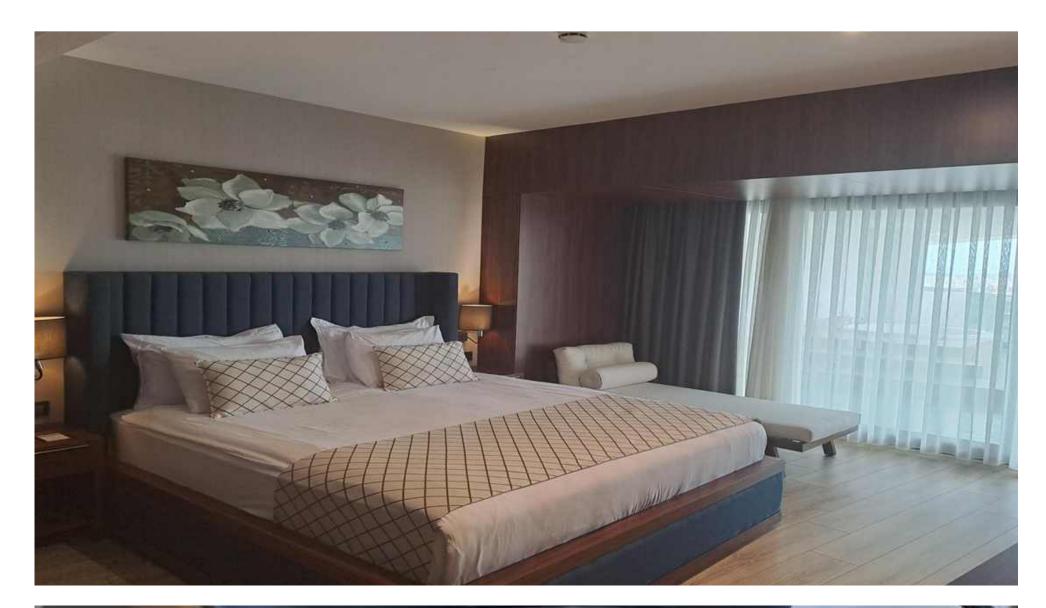
• In our facility, there is a switch on the balcony doors that switches off the air conditioner when the door is opened.



• In our facility, the heating system is centrally controlled.



• In addition, high energy-saving light bulbs are used in the lighting we use in our rooms.

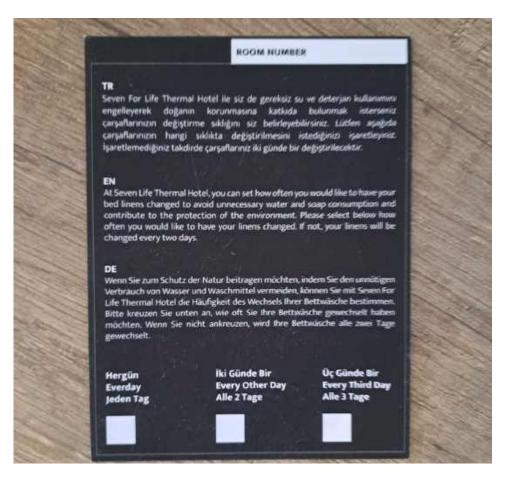




• We use glass and porcelain instead of disposable products in our rooms. Pet bottled water is left in our rooms as per the concept.



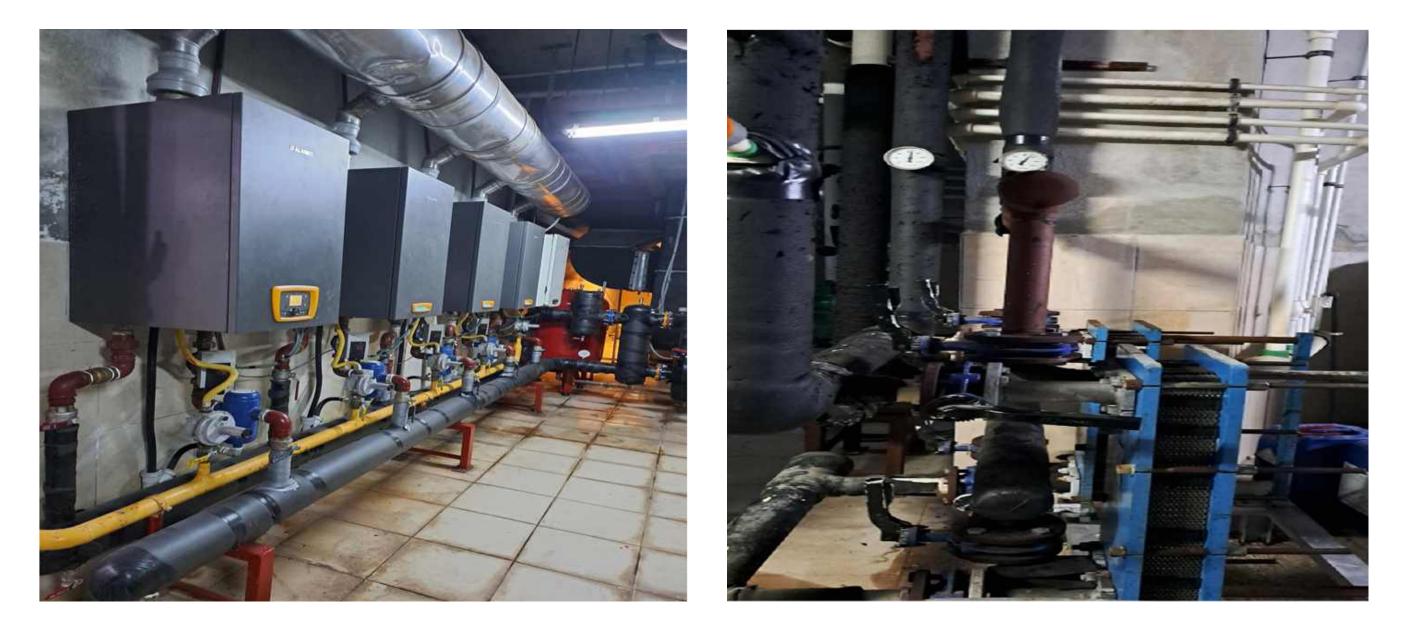
- The rooms that our guests do not use are always kept closed with curtains.
- All bathrooms have shower trays or bathtubs with reduced depth.
- In all our rooms, we have informative letters that pillow cases, sheets, duvet covers and towels will be changed at the request of the guests.



• In addition, we have dustbins in every toilet and information stickers about throwing garbage in the dustbin instead of the toilet.



• Heat exchanger devices and central heating system are used in hot water production of the facility.





• We Reduce Our Chemical Consumption by Using Chemical Dosing Pump.



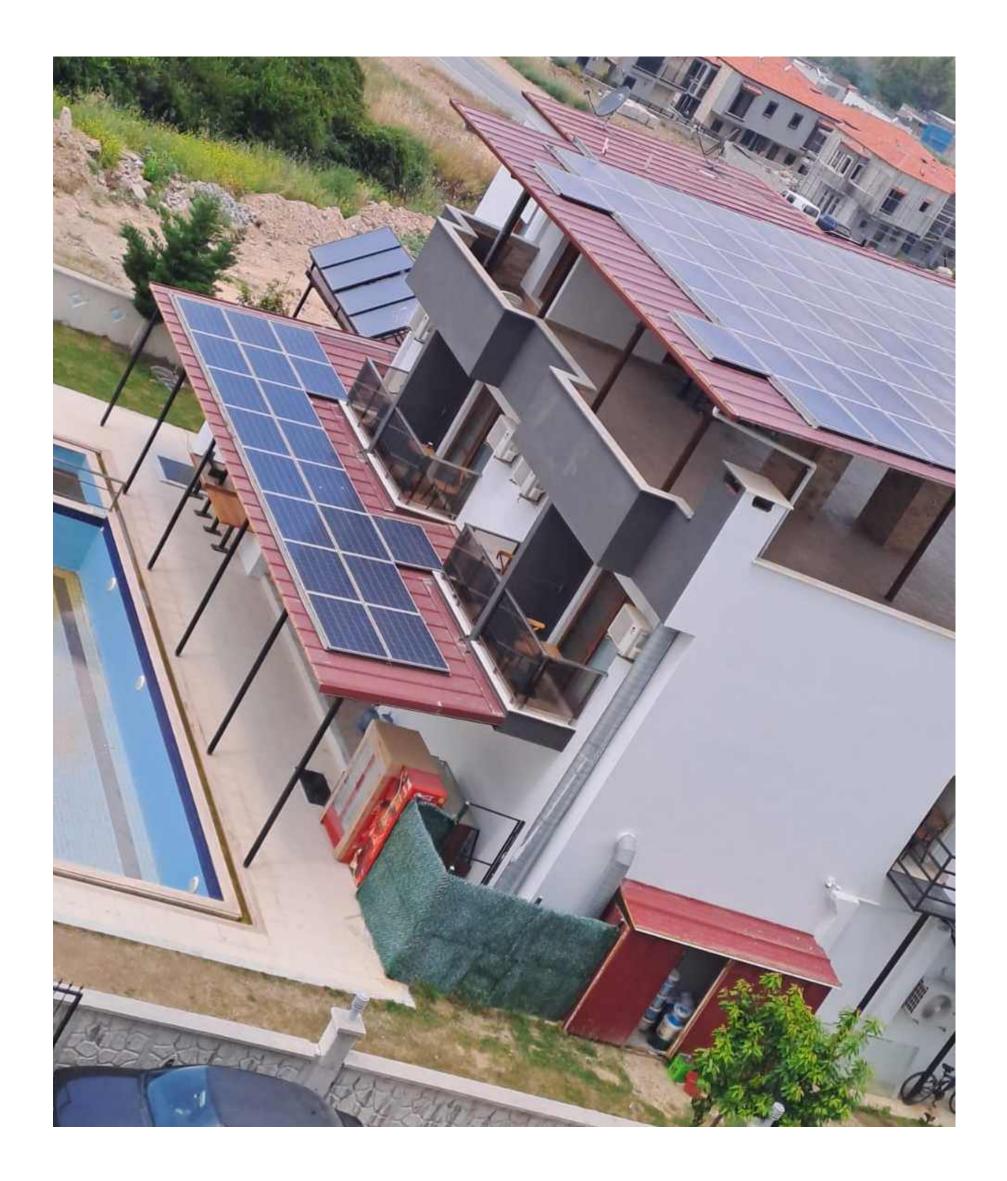
• Our plant does not use coal or heavy oil, which emit excessive amounts of greenhouse gases into the air.



• Solar energy system and exterior insulation were made in our outer lodging. At the same time, solar energy was activated in the staff rest area.

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3	SIRKÜLASYON POMPASI	1	ADET	2.300,00 &	2.300,00					
4	ELEKTRIK PANOSU	1	ADET	2.500,00 €	2.500,00					
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2	KABARAN BOYALARIN KAZINMASI	570	M2	7,00	3.990,00	
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4	BEYAZ)	230	M2	17,00	3.910,00	
5	KAZINMASI, ALÇI ÇEKİLMESİ ALGI İÇ CEPHENİN VE TAVANLARIN BOYANMASI (MEVCUT BOYA	1430	M2	29,00	41.470,00	
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6	ODA IÇI BOZULAN SÜPÜRGELİKLERİN YENİLENMESİ	4	M2	550,00	2.200,00	
7	KIRIK ÇATLAK ISICAM YENÎLENMESÎ ELEKTRÎK TESÎSATININ AKTÎFLEŞTIRÎLMESÎ, OG KABLOSU, SAAT, ŞALTER VS. BAĞLANTILARININ YAPÎLMASÎ	1	KAT	18.500,00	18.500,00	
9	BINA ÇEVRESINDE EKSİK KALMIŞ OLAN YERLERİN BLOKAL+	1	ADET	46.250,00	46.250,00	
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	KABARAN SERAMIKLERIN YENILENMESI (220 M2)					
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• The devices and machines we use in our facility (cold room, washing machine, dryer, etc.) are highly efficient models that consume less electricity.





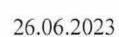












#### SN. YETKİLİ;

Tesisinde bulunan Elektrik Isıtmalı Tolkar Yıkama, Tolkar Kurutma ve Tolkar Ütü makinalarında %50 su, %40 elektrik ve zamandan tasarruf ederek çalışmaktadır.

Elektrik Isıtmalı Çamaşır Kurutma ve Ütü makinaları termal verimlilikten dolayı buhar ve gazlı makinalara göre daha fazla enerji tasarrufu sağlar.

Bilgilerinize, Saygılarımla..

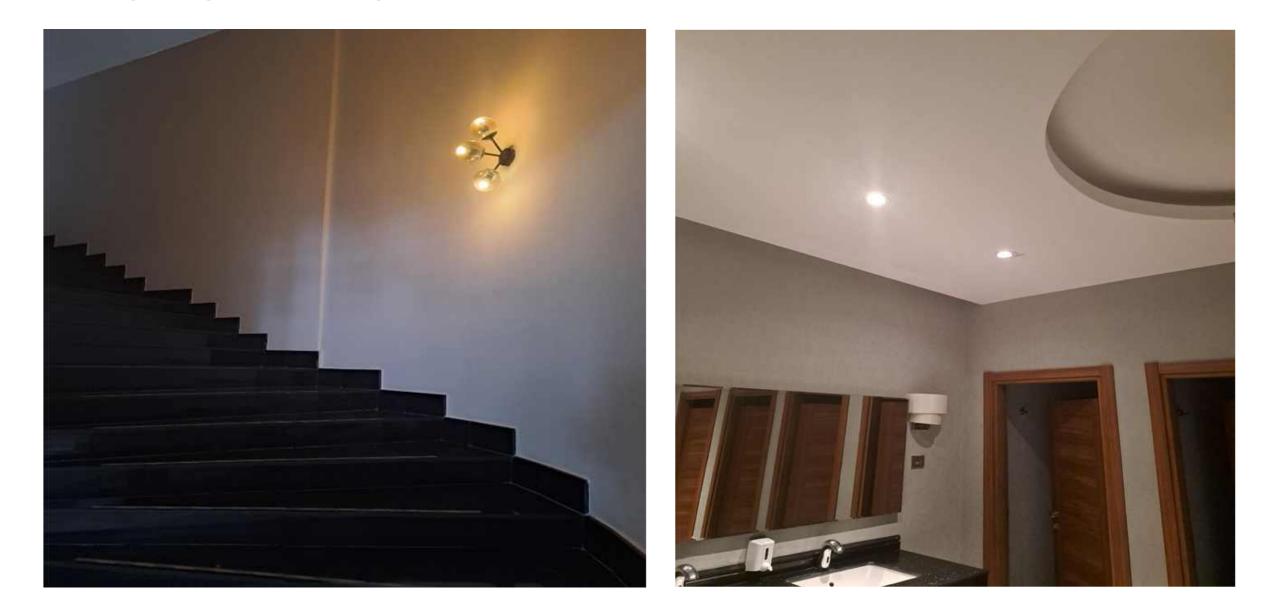
Servis Hixmetleri Müdürü RIZA YILMAZ



• 90% of the lighting throughout the hotel is led lighting.



• Sensor lighting is used in general WCs and corridors.



• Adjustable reservoirs that provide different amounts of water flow or stop the water flow are used in our facility. They are also geberit branded products with adjustable class A water consumption of 4 and 6 litres.



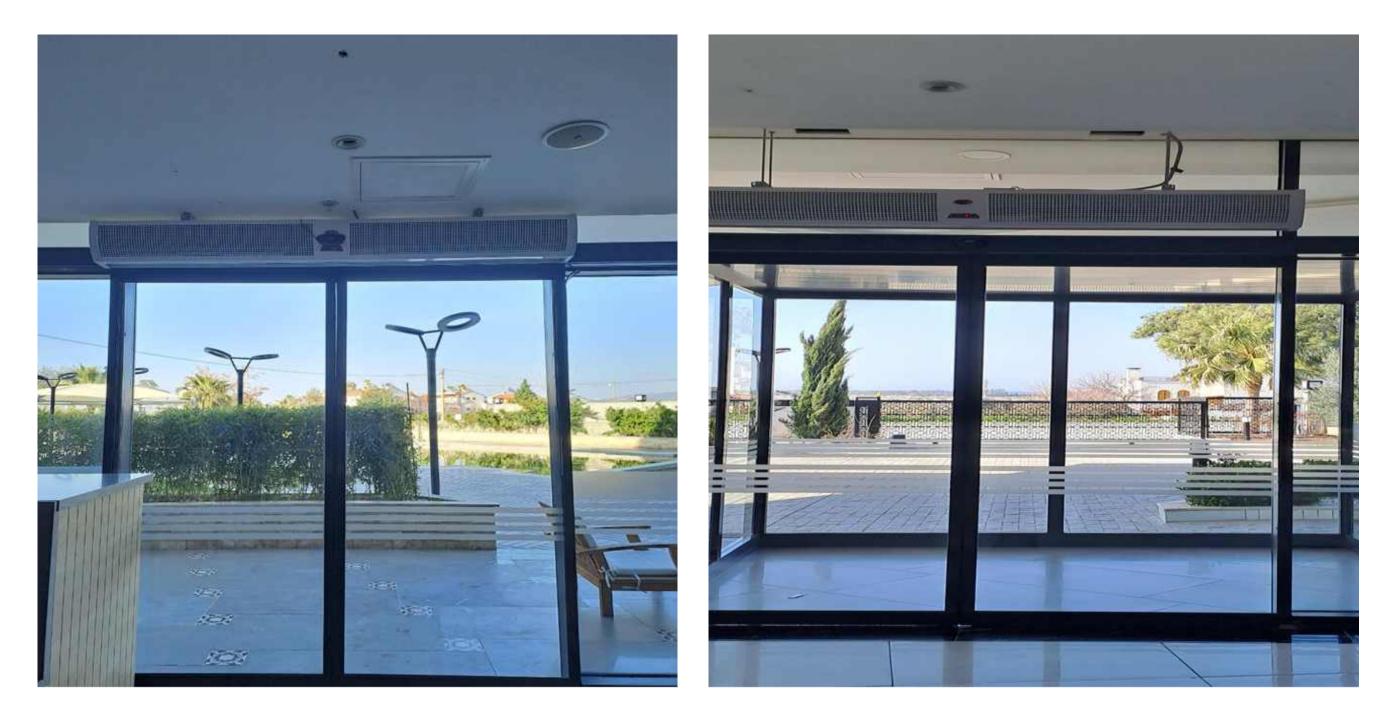
• Sensor faucets, sensor urinals, sensor urinals, units are used in general areas, and knee-strike timer sink faucets are used in production areas.



• Knee push taps in the kitchen



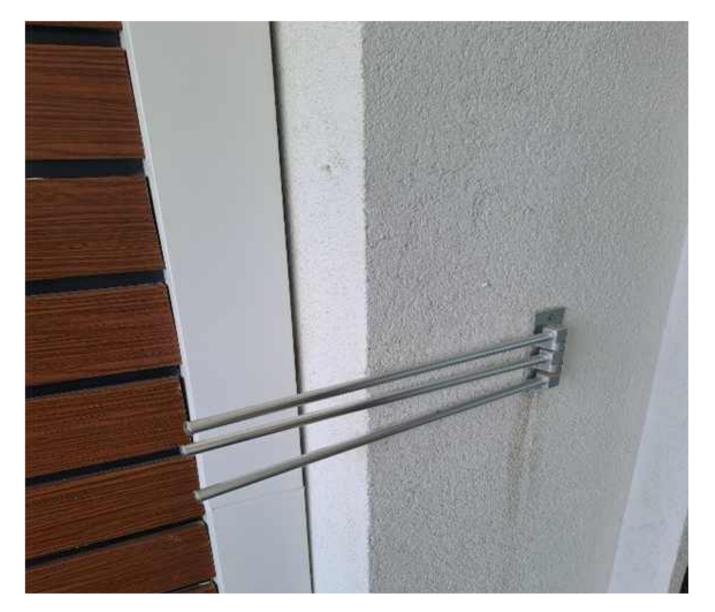
• There are air curtains at the entrance of our facility, lobby bar and restaurant. At the same time, there is a windbreaker at the main entrance door.



• Our lighting used in our facility consumes little energy. In addition, garden etc. Our lighting elements used in open area lighting are designed to prevent the light from going to the sky.

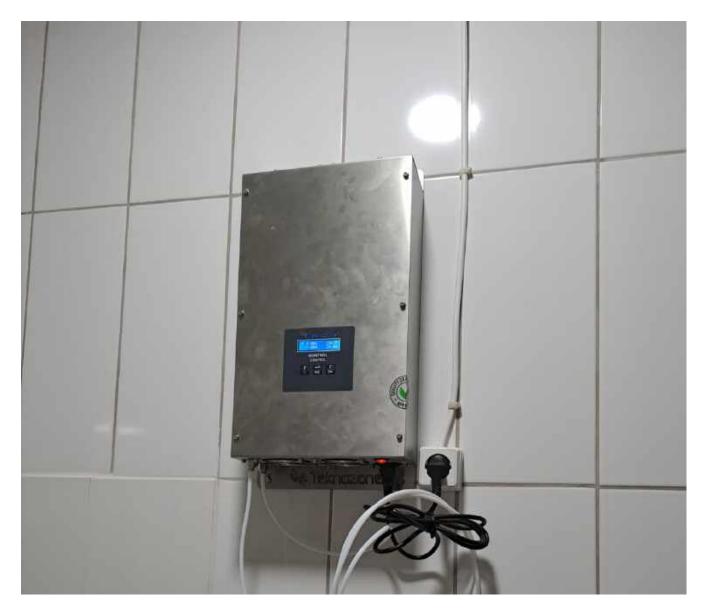


• In our facility, our guests dry their laundry and towels naturally.





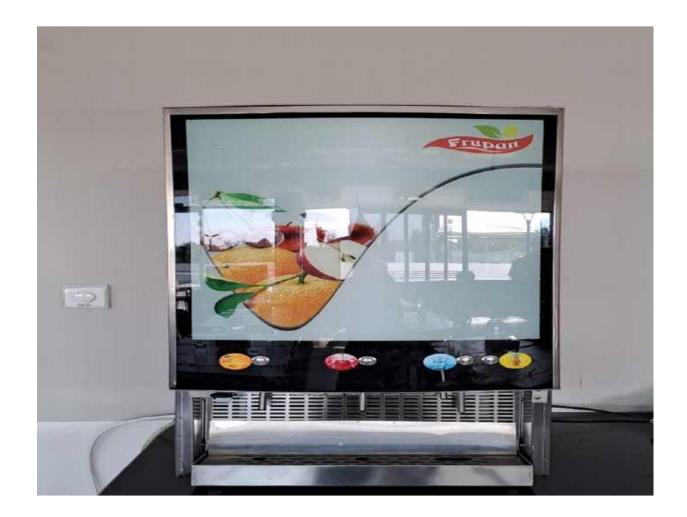
• The kitchen is connected to the ozone device for washing fruit and vegetables.



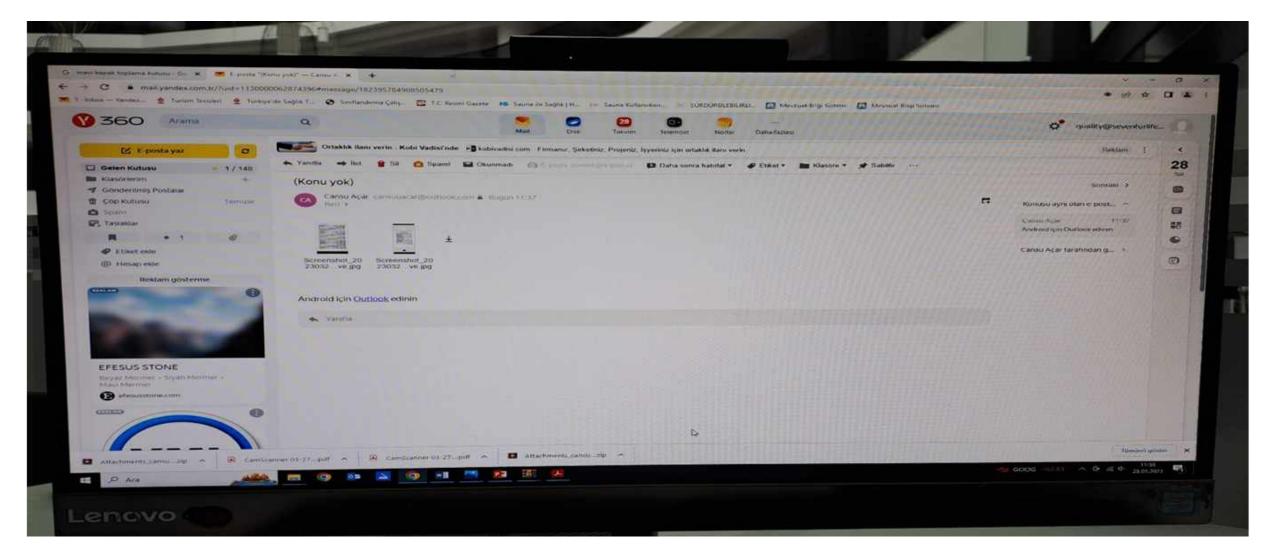
• In the fight against pests in our facility, drugs that do not harm human health and the environment are used, and at the same time natural measures have been taken in the kitchen and restaurant.



• Premix machines are used in our facility. In this way, the use of disposable glass and metal beverage cans is reduced. We meet the water needs of our guests in this way. If they request, we provide water in pet bottles. In this way, we aim to reduce the use of plastic bottles.



• The use of paper and ink in our facility is minimised through internal mail correspondence and software.



• Disposable breakfast dishes are not used in our facility. Bulk is used in order to reduce our waste.



In our facility, 39.6% of the electrical energy is met from electrical energy produced using renewable resources.







#### **OUR GOALS**

- Continuing energy efficiency-enhancing practices in our hotel
- Continue to purchase devices with reduced environmental impact and high energy efficiency
- Continuing the trainings on saving measures to reduce energy consumption rates every year
- Continuing to develop projects to reduce energy consumption
- Starting periodic submission of departmental consumption analyses to the relevant units with the increased number of counters in the departments
- Continuation of training activities to raise awareness of our staff in order to reduce water consumption rate
- Increasing efforts to reduce the use of consumables





## **ATIK YÖNETİMİ**

• Our facility was entitled to receive the basic level zero waste certificate.



Belge No: TS/9/B2/9/48

Tarih: 02/05/2023

Mehmet Taha AL

fircilik ve İklim Değişikliği İl Müdürü

E-IMZALIDIR

Adı: BOZYAZI KÖRFEZ TURİZM VE İNŞAAT ANONİM ŞİRKETİ (SEVEN FOR LİFE THERMAL HOTEL) Adresi: DAVUTLAR Mahallesi, MENDERES CADDE, No: 195 -, KUŞADASI, AYDIN, Türkiye Vergi No: 1860126318 Türü: **Bina/Yerleşke** 

12/07/2019 tarihli ve 30829 sayılı Resmi Gazete'de yayımlanarak yürürlüğe giren Sıfır Atık Yönetmeliği'nce Sıfır Atık Yönetim Sistemi'ni kurarak Sıfır Atık Belgesi'ni almaya hak kazanmıştır.

Belge Son Geçerlilik Tarihi: 02/05/2028

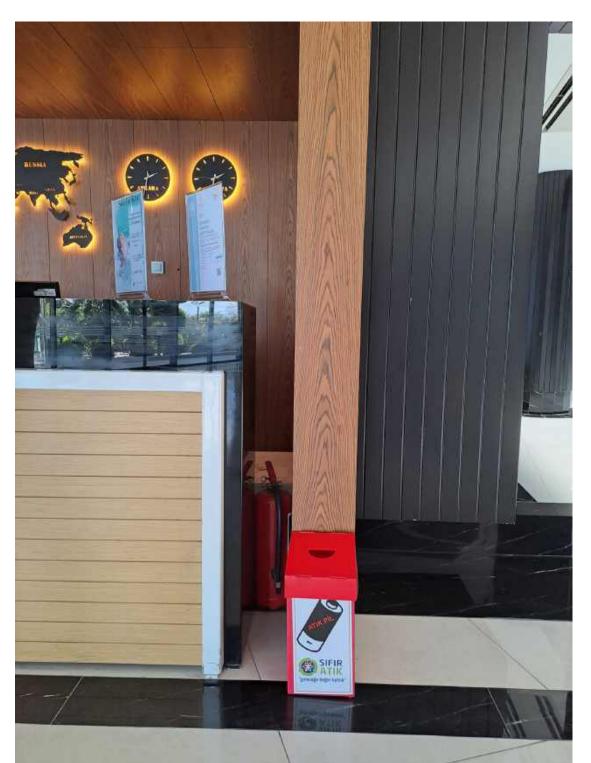
Bu belge, güvenli elektronik imza ile imzalanmıştır.



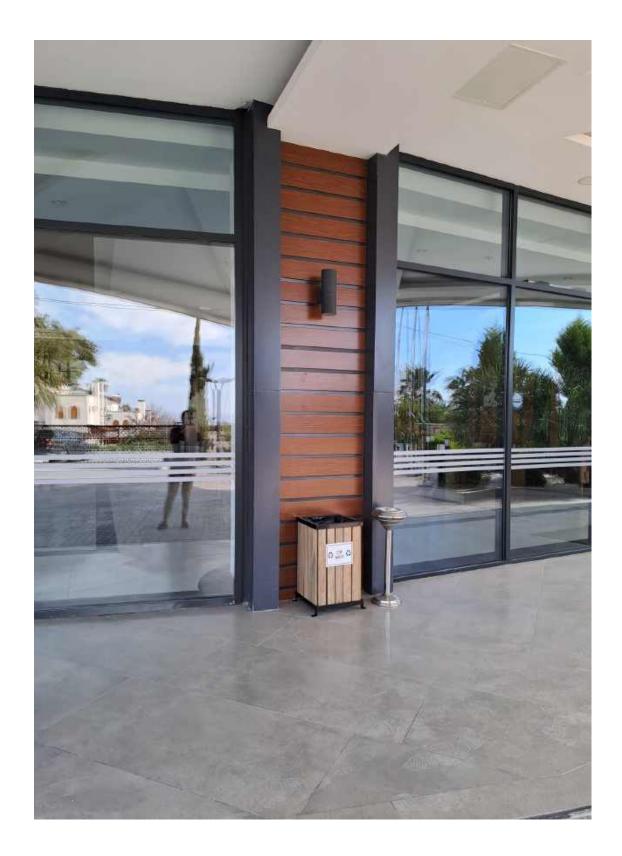
#### Waste Bins













## **OUR PURCHASING PROCESSES**

- We increase supplier visits in our purchasing processes.
- We create an approved supplier list as a result of on-site audits conducted through supplier visits
- We create our local/non-local supplier ratios.
- We support our local suppliers and work in cooperation. We support them with hygiene training during our visits.
- We prefer to work with our suppliers who supply environmentally labelled products with sustainable activities.
- Our toilet paper and A4 paper used in our facility are preferred from environmentally friendly suppliers during the purchasing process.



#### **OUR GOALS**

Switching to the use of biodegradable garbage bags

Reducing waste from straws (Preferential use / Paper-bamboo straws)

Reducing paper consumption in check-in procedures through the implementation of an online check in system

The double packaging in some room bouquets has been reduced to one. To prevent the use of the sachets inside over time

In some units in the facility, deposit products were started to be used instead of plastic and metal beverage packaged products.

Replacing plastic laundry bags in the rooms with kraft paper material

To increase the number of recyclable packaging materials in food and beverage purchases,

To increase the ratio of suppliers with ISO 14001 Environmental Management System certificate or an internationally recognised environmental certificate in procurement,

A sustainable purchasing approach has been adopted and a procedure has been established in parallel with this approach.

We prioritise the procurement of large packaged products wherever possible in purchases, thus trying to prevent the formation of excess packaging waste.



## OUR SUSTAINABILITY ACTIVITIES

## World Environment Day 5 JUNE, 2023

**National Park Cleaning** 

By making a good start in our facility. We established the Green SEVEN Team. We aim to reduce our carbon footprint by creating new projects.

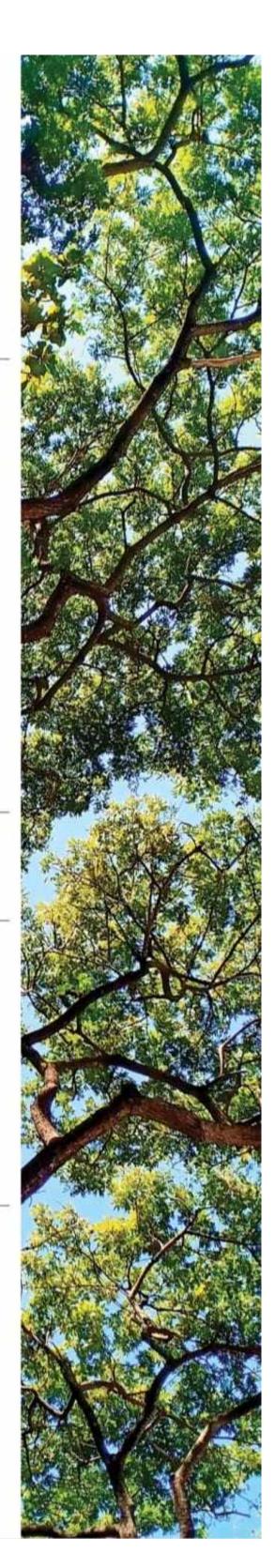




#### WE DONATED TO THE TEMA FOUNDATION.



BOZYAZI KÖRFEZ TURİZM VE İNŞAAT A.Ş. Küresel salgınla mücadele ettiğimiz Bu zor zamanlarda, yanında Olamasam da sağlıklı ve Yeşil günlere kavuşma umudumu Seninle paylaşmak istedim. Bu umudun simgesi olarak Senin için



KARAMAN AMBARKÖY

HATIRA ORMANI'NA

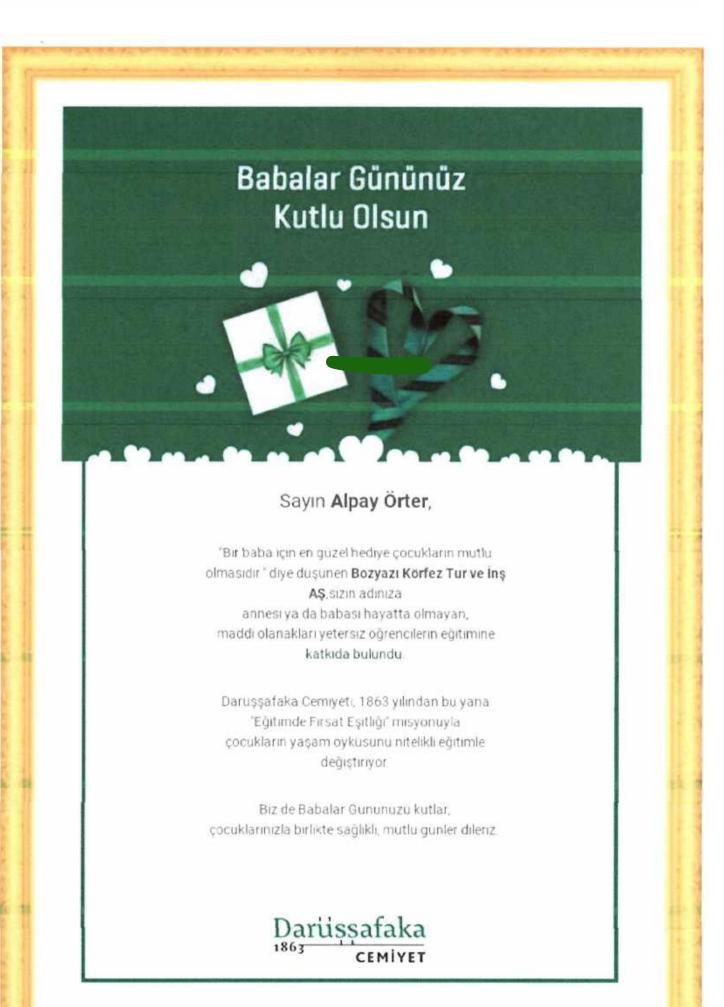
100 Adet fİdan Bağışladım.

Sağlık ve iyilik getirsin.

YEDİYOL ŞİRKETLER GRUBU













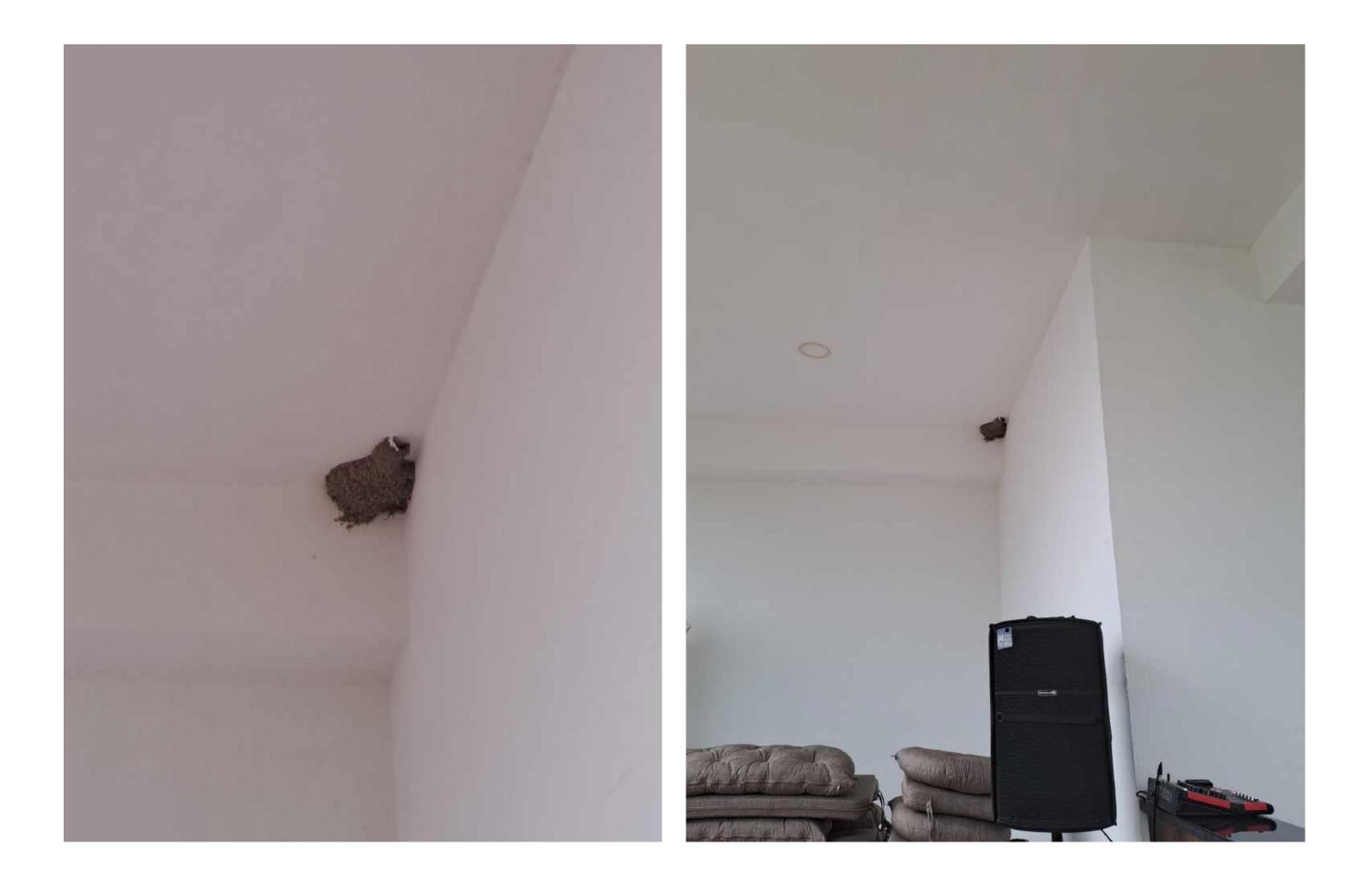
#### TRAINING

- We create our annual training programmes and environmental trainings are provided to our employees in line with this.
- Trainings are carried out internally and externally. With the trainings given periodically by our Environmental Officer, it has been ensured that all our employees are aware of the Environment.
- By receiving chemical trainings from our supplier companies, it is aimed to raise awareness of our employees who use chemicals in order to ensure the standardisation of chemical consumption.
- Our General Manager attends most of our trainings and provides support in this regard by making speeches at necessary points.
- In addition, our employees received Sustainability Package training from the HEPIDO website designed by ISIS. Our employees receive 15 trainings online, 9 of which are certified.
- - Cultural Heritage
- - Child Abuse
- - Environment and Zero Waste Training
- - Tourism and Local Development Training
- - Human Rights Education
- Employer and Worker Rights
- Carbon Footprint and Greenhouse Gases Training
- - Safe Storage of Chemicals Training
- - Microplastics Training
- Plastic Footprint Training
- - Water Efficiency and Water Saving Training
- Water Footprint Training





• We protect our birds that have nested at some points in our facility.



• In our facility, we have a beautiful friend named Caramel.





#### **Protection and Promotion of Endemic Plants**

During the landscaping works of our facility, endemic plant research was carried out and the plants that need to be protected in the landscape were protected. During the construction phase of our facility, the existing Memecik Olive tree was not touched. The architectural structure is arranged accordingly. In addition, the cultivation of thyme species specific to the Aegean region is supported in our facility.



# • Regular landscaping work is carried out in our facility. Plants available in our facility;

_			
		DT	LIST
- 14			

LANDSCAPE PLANT LIST							
BİTKİ ADI	MİN. BOY	MİKTAR					
Leylandi	125-150 150-175	100					
Leylandi	200-250 cm	50					
Bonzai mavi servi	300-350 cm	5					
Yuka		7					
Eşşek starlice	150-200 cm	10					
Dud	16-18 kutur	34					
Sarmaşık Gül kokulu 3 bambu	200 cm üzeri	168					
Kraliçe palmiye	200 cm ve üzeri	2					
Tilki kuyruğu	5 clt	200					
Bambusa auera	100-150 cm	300					
Fırça çalısı	80-100 cm	100					
Fırça çalısı çok çiçek	100-120 cm	45					
Melisa	40-50 cm	25					
Chikas		4					
Dasylirion							
serratifolium		3					
Gardenia	00.110 cm	70					
Hebe	80-110 cm	71					
Ortanca	5-7 clt	20					
Nandına domastıca	80-110 cm	115					
Yayılıcı biberiye		40					
Dik biberiye		65					
Lavantin	25-35 cm (3 clt)	30					
Thymus officinalis (kekik)	15-25 (3 clt)	240					
Pennusedum	25-35 cm (7 clt)	340					
Nandına	40-60 cm (15 clt)	200					
domastıca seika Bodur zakkum	40-60 cm (5 clt)	59					
Kırmızı sardunya	40-60 cm (4 clt)	55					
Teucrium	60-80 cm (20 clt)	115					
frutisens (zeytin çalısı) Mavi yasemin	30-40 cm (5 clt)	50					
Gelin çiçeği	50-40 CHI (5 CH)	51					
Bodur starliçe		3					
Westringa		238					
Tekomaria		8					
Somon zakkum		68					
Kartopu	120-150 cm	11					
Kartopu	80-100 cm	20					
Kalla zambağı		51					
Mavi afrika		65					
zambağ Katır tırpagı		135					
Katır tırnagı Pampas		135					
Pampas		62					
Mercan		40					
Gaura Feber çiçegi		32 35					
Alacalı		13					
Formium Yıldız yaprak							
hedera		70					
Nandına domastıce fire power		60					
Bodrum papatyası mix		250					
İrisine		50					
Stipa		50					
Supu							
Linka		50					



# OUR WORKING LIFE







#### **Our Employees**



#### TOTAL NUMBER OF EMPLOYEES 123



#### NUMBER OF FEMALE EMPLOYEES

**46** 

%37,40



# NUMBER OF MALE EMPLOYEES77%62,60



# SPECIAL STAFF NUMBER OF EMPLOYEES1%1,23



#### Çalışanlarımız



#### NUMBER OF EMPLOYEES RESIDING IN LODGINGS

40 %32



#### **EMPLOYEE DISTRIBUTION**

Davutlar	24	%19,5
Kuşadası	17	%13,8
Güzelçamlı	16	%13,0
Söke	26	%21,13



# NUMBER OF FEMALE EXECUTIVES4%36,36



# NUMBER OF MALE EXECUTIVES763,63



## **Personnel Lodgingss**

• Staff lodgings are open to the use of all our staff who wish to benefit from this right at Seven For Life Hotel. Our staff lodging is newly renovated and protected by an insulation system. The furnishings in all rooms have been planned with the welfare of the staff in mind. Solar energy system has been installed.

## **Personnel Services**

• We provide free of charge transport for our personnel working in different shifts with our shuttle buses. Our shuttle buses, whose schedule is arranged according to working hours, carry Kuşadası Centre, Güzelçamlı, Davutlar, Söke and Lodging line. Our managers also use the shuttle service. In this way, we aim to prevent separate transport and reduce harmful gases caused by exhaust gas.

# **Personnel Cafeteria**

• All food served in the staff cafeteria is free of charge for our employees. Within the 14-day menus, at least 4 types of meals, salad varieties and dessert / fruit and drinks are offered.

#### **Employee Health**

- There is an infirmary in our hotel that our employees can benefit from. In the infirmary, they are provided with a 9-hour nurse and free support from the Occupational Physician on certain days of the week.
- Agreements have been made with various private hospitals to provide certain discounts to our employees.

# Use of Laundry

• Work uniforms and all work-related clothing are cleaned free of charge for all our employees.

# Equality

• There are members of different religions, languages and races in our company and hotel, both as guests and staff. Our basic principle is that no one should be subjected to discrimination in terms of gender, religion, language and race. This issue is also explained in the orientation trainings given by the HR department and it is aimed to be adopted by the personnel. In addition, it is aimed to emphasise employee rights and the importance given to this issue in the Orientation trainings given by the HR Department.



#### **Career Management**

• We provide internship opportunities for tourism students to gain experience in working life. We support our employees with trainings and career management programmes. We aim to train our employees as much as possible and meet the required positions within our own organisation.

#### **Employee Suggestions and Opinions**

- In order to evaluate the suggestions and opinions of our employees, it is planned to conduct a Personnel Satisfaction Survey once a year. It is aimed to evaluate the results of the survey meticulously and to make the necessary improvements. Message to the General Manager
- In addition, our employees can express their suggestions and opinions at routine times through the Suggestion and Complaint Box.



## **Premium Procedure**

• We recognise our employees as our family and include them in our earnings. On 05.06.2023, we switched to the system of giving 2% premium to each employee from Call Canter turnover on a monthly basis. At the same time, it is aimed to be given annually to our employees who meet certain conditions.

## Improvement

• May 2023 salaries will be improved.

# **Employee of the Month**

• Since April, we have been implementing the Person of the Month application to support and encourage success with the Person of the Month Evaluation criteria. We present gram gold to the winning employee.



## Organisations

- 'Personnel Day' is organised at the opening of each season.
- Celebration organisations are held for the staff on Mother's Day and Women's Day.
- 'Employee of the Month' is selected every month and they are rewarded.
- On 23 April and 19 May, we include our employees in our events. On 19 May 2023 Commemoration of Atatürk, Youth and Sports Day, Seven For Life Management team sang Atatürk's favourite songs to our guests. When the anthem was started, all our staff were invited to the stage and we made beautiful memories with our employees.











## Trainings

It is aimed to provide internal and external trainings with different content in line with the annual training plans in our facility. With these trainings, it is aimed to increase the competence and knowledge level of our personnel.

- Orientation trainings
- On-the-job training
- Occupational health and safety trainings
- First aid training
- Fire trainings
- Environmental protection trainings
- Energy efficiency and saving trainings
- Personal development trainings
- Hygiene and food safety trainings
- Chemical use trainings
- Cultural Heritage
- Supporting local producers
- Child Abuse and Vulnerable Groups Training

Our management has applied to Public Education for our employees who are missing the MoNE-approved Hygiene Certificate and covered the costs.



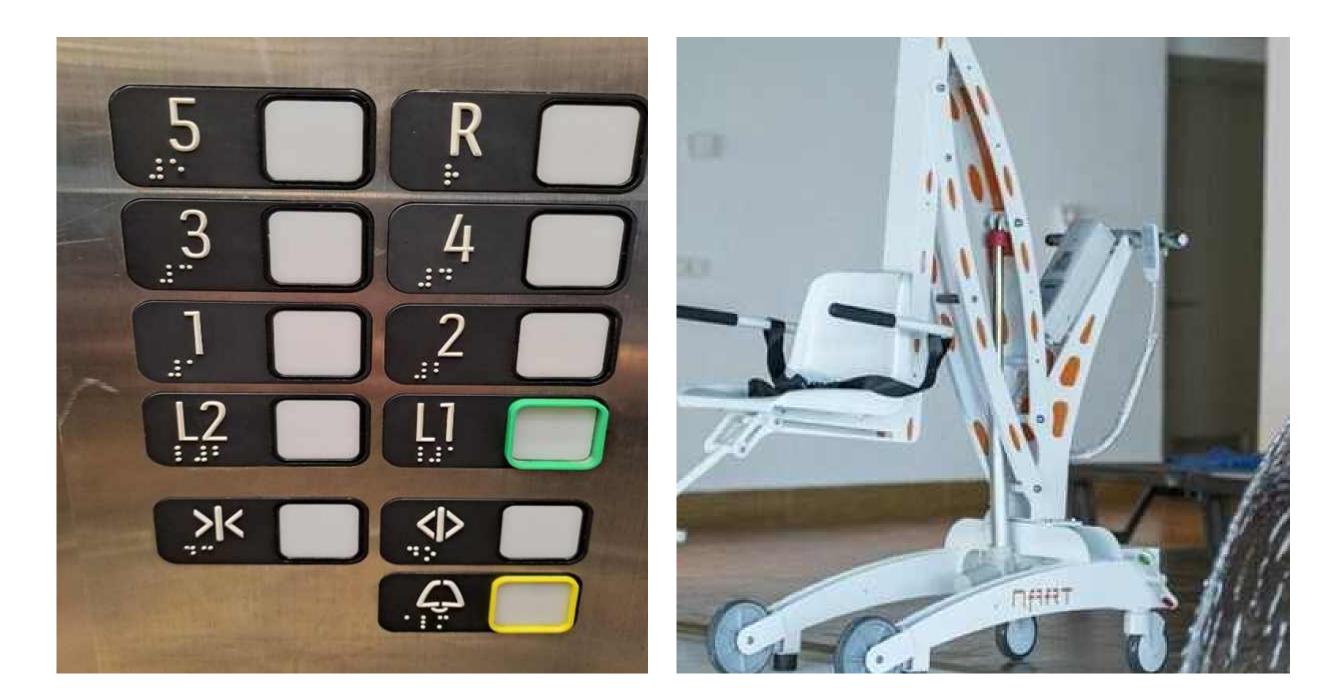


# OVERCOMING OUR OBSTACLES

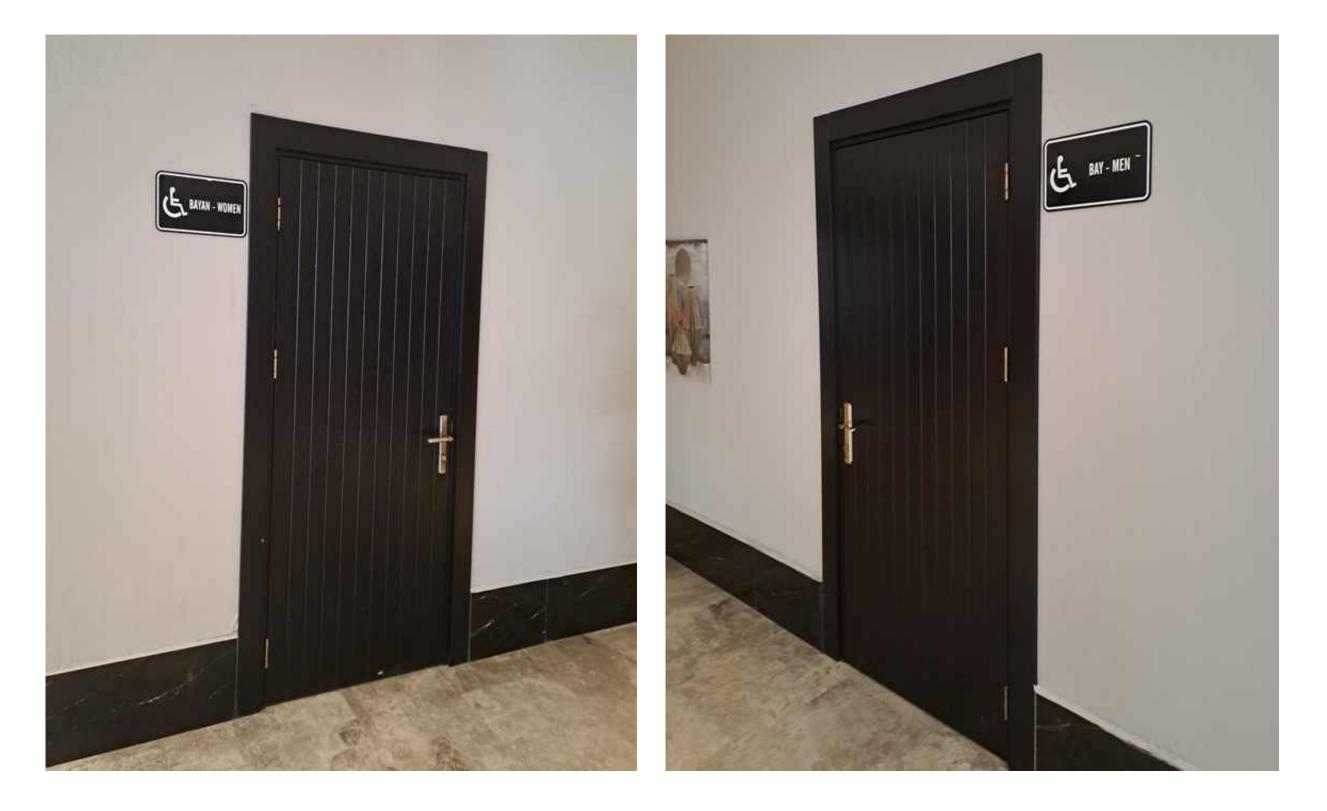




- In our facility, the hotel entrance is planned for our guests with special conditions.
- The restaurant area has been created in a way that they will have trouble-free access.
- Our lifts have audible warning and Brill alphabet at the same time.
- A pool lift has been provided for our guests with special needs.



- In our facility, there are rooms for our guests with special conditions.
- Separate WCs have been created within the facility.





### **ENVIRONMENTAL SUSTAINABILITY**

As Seven For Life Thermal Hotel, the prevention of pollution and the protection of the environment and natural resources for sustainable development has been determined as our main goal.

In all the processes we carry out, in addition to local legislation, international standards and special standards of our guests are also taken into consideration, and we fulfil the requirements of all environmental and social conditions determined by these standards and support continuous development and the use of the best available technologies to ensure their continuity.

Our declaration and reporting obligations in environmental processes are sensitively managed by our environmental consultants with the

#### follow-up and implementation of legal processes.





## **EMISSION MANAGEMENT**

We meticulously follow the calculation of greenhouse gases generated within the scope of the activities of our facility and calculate the corporate carbon footprint.





# **ENERGY MANAGEMENT**

Aiming continuous improvement in energy efficiency, our energy consumption is monitored and reviewed on a daily, monthly and annual basis.

Every year, important energy utilisation points are identified and energy efficiency projects are prepared.

In addition to these studies for existing facilities, new investments are evaluated in terms of energy efficiency and it is aimed to reduce the specific energy intensity of the products to be produced.

In addition to efforts to increase energy efficiency, we continue

our feasibility studies on the use of renewable energy in order to reduce our carbon footprint in line with sustainable development goals and in the process of harmonisation with the European Green Deal.





#### WATER MANAGEMENT

Projects are developed and implemented to reduce water consumption in our facilities, water consumption values are regularly monitored on a monthly basis, water leakage controls are carried out continuously and intervention is provided in the fastest way.

For a sustainable environment, water of a quality that complies with both the discharge limits we are subject to in the Water Pollution Control Regulation and international legislation and standards is discharged to the receiving environment.

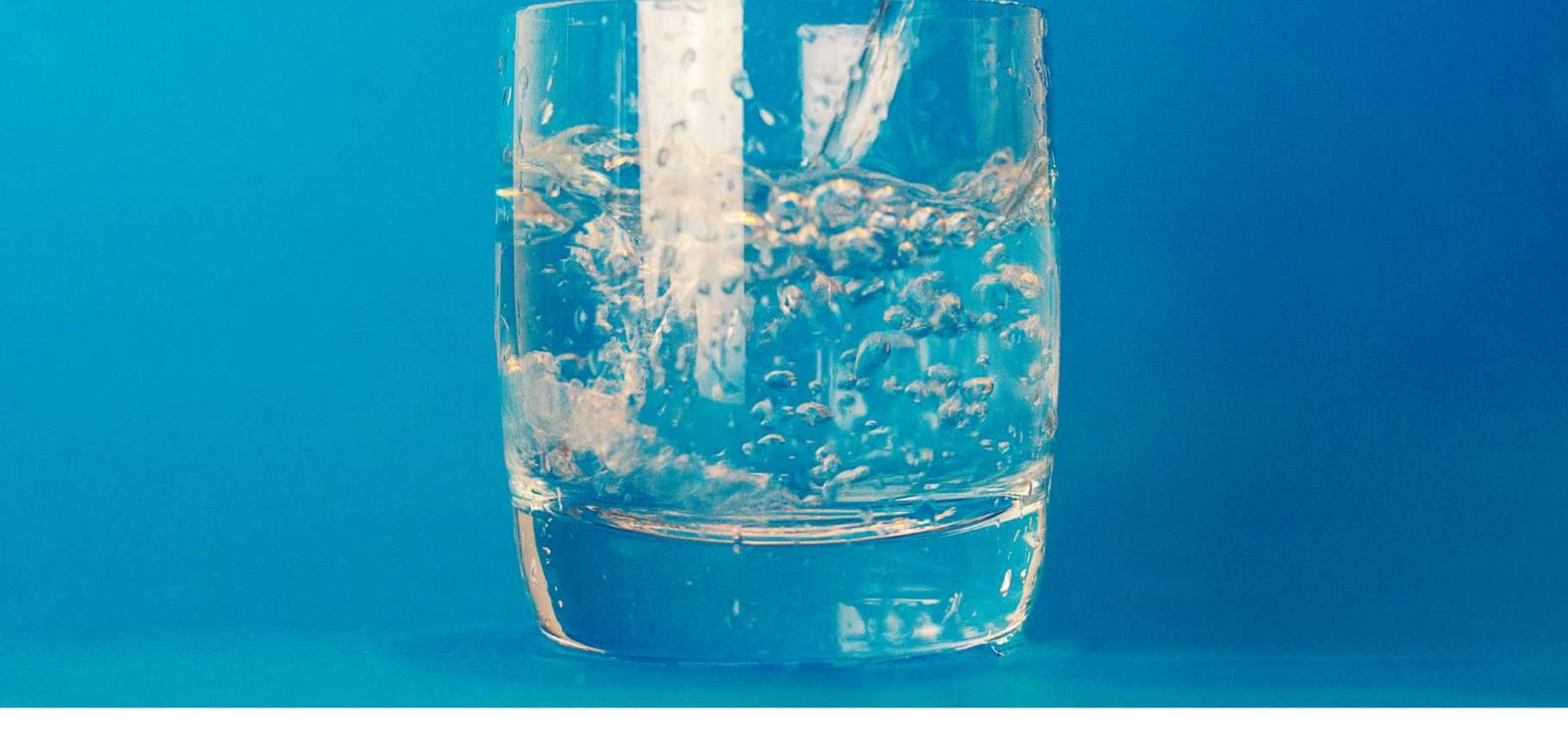




# **GENERAL WATER RISK**

Seven For Life Thermal Hotel is located in a location where all water-related risks should be measured by collecting all indicators selected from the Physical Quantity, Quality and Regulatory and Reputational Risk categories.

High (3-4) https://www.wri.org/applications/aqueduct/water-risk-atlas





# SOCIAL RESPONSIBILITY

Designation as a project school

Project Objective;

To ensure that they are trained to meet the qualified manpower needs of the tourism sector

To contribute to increasing the field competences of teachers.

Scope

Providing on-the-job and in-service training of administrators and field teachers in the sector

Providing skills training to trainees and teachers in our group

Providing employment guarantee to the students we find successful among them during their internship in our group

# Supported Civil Society Organisations















## **Strategic Objectives**

To follow sectoral and corporate development areas.

To follow guest satisfaction effectively.

To ensure employee satisfaction and development.

To keep sustainability audit mechanisms alive.

To make our operational efficiency and processes more efficient.

To utilise growth opportunities.

#### Keeping costs under control with a focus on profitability